

Warranty Terms and Conditions

NEW PARTS

All new parts are covered by a 12 month or 20,000 km warranty (whichever comes first) unless otherwise stated.

EXCHANGE REMANUFACTURED PRODUCT

All exchange remanufactured products are covered by 12 months or 20,000 km warranty (whichever comes first) unless otherwise stated.

WARRANTY CONDITIONS

Our remanufactured electronic components are warranted against defect material and/or workmanship provided the unit is fitted in accordance with the manufacturers instructions and all necessary repairs and testing to the vehicle are performed prior to installation of the unit so as to avoid possible damage.

The warranty extends to the repair of the replacement of the unit only, and within the warranty period.

Warranty does not cover - labour, consequential damage, injury to person or persons, towing, accommodation or loss of income, engine back fire damage, tampering, physical damage, negligence or damage caused by vehicles modified from the manufacturers specifications, where a fault can be contributed to a cause outside the electronic component.

If an RAE unit is suspected to be faulty the supplier must be notified immediately so that testing and repairs, if necessary may be undertaken.

Removal or dismantling of the unit will render the warranty void.

Warranty starts from the date of sale to the end user (proof of purchase must accompany any warranty claim). If a part is replaced during the warranty period, the initial warranty period remains. A new warranty period does not begin with the replacement unit.

All units must be returned for inspection and testing prior to any warranty being implied or accepted.

Any independent testing required will be carried out at the customers expense if the unit is deemed serviceable, or has been subject to neglect or other factors causing failure.